



WEST BENGAL STATE UNIVERSITY

B.A./B.Sc. General Part-II Examination, 2020

PSYCHOLOGY

PAPER: PSYG-II

Time Allotted: 2 Hours

Full Marks: 50

*The figures in the margin indicate full marks.
Candidates should answer in their own words and adhere to the word limit as practicable.*

Answer any *three* questions from the following

16×3 = 48

1. Define compliance. Discuss different techniques of compliance. 4+12
2. What is a group? Describe the classification of groups. Write the differences between crowd and mob. 2+6+8
3. Define accident in industry. Discuss the causal factors of accident in industry. 4+12
4. What do you understand by measurement? Define measurement scale. Discuss the advantages and disadvantages of different types of measurement scales. 2+4+10
5. What do you understand by reliability of a test? Discuss in detail, the methods of determining reliability of a test. 4+12
6. What is stress? Differentiate between eustress and distress with examples. Discuss the coping strategies against stress. 4+3+9

General Proficiency-2

N.B. : *Students have to complete submission of their Answer Scripts through E-mail / Whatsapp to their own respective colleges on the same day / date of examination within 1 hour after end of exam. University / College authorities will not be held responsible for wrong submission (at in proper address). Students are strongly advised not to submit multiple copies of the same answer script.*

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